

Access your Financial Aid

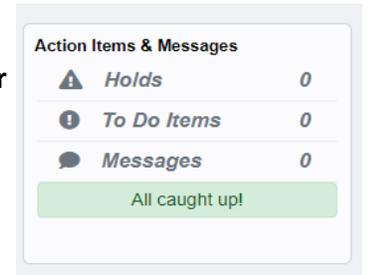
Access MySVCC & SIS

- To access your **MySVCC** account, go to www.southside.edu and click **MySVCC** at the top.
 - MySVCC** provides one login for **Canvas**, **SIS**, and **student email**. If you have trouble logging in, use the "Forgot Username?" or "Forgot Password?" links. For further help, contact the IT Help Desk at (434) 949-1010.
- Click the **SIS: Student Information System** Icon.
- Once logged into **SIS**, your **Student Center** will display key information such as **Student ID, Username, Financial Aid, Action Items & Messages, Tuition & Payments, Enrollment, Academic Records & Progress**, and access to other **student resources**.



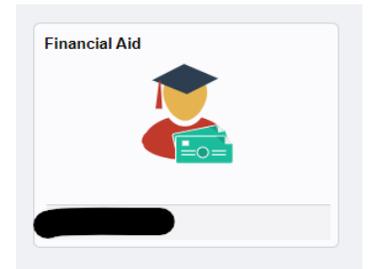
Check your Holds, To Do Items, and Messages

- Holds, To Do Items, and Messages** can be found in the **Student Center** under "**Action Items & Messages**".
 - Holds**: Includes the department that placed the hold and contact info.
 - To Do List**: Click each item to see details, upload documents, or complete fillable forms if applicable.
 - Messages**: Click to read. Most **Financial Aid** communications are sent this way.



View your Financial Aid

- Go to the **Student Center**.
 - Click on the **Financial Aid** tab.
 - Select the applicable **aid year** to view available financial aid information.
- Notifications about **FACA (Financial Aid Class Eligibility)** issues will be sent through the **Message Center** in your Student Center.
 - Important**: Financial Aid **only covers classes within your program of study**.
 - Courses outside your program must be **replaced** or will become an **out-of-pocket expense**.



Satisfactory Academic Progress (SAP)

- Any issues with **SAP** will be sent through the **Student Center** via **message**.
 - In order to receive Financial Aid, student's must maintain Satisfactory Academic Progress. Please refer to [SVCC Website: Satisfactory Academic Progress](#) for further information.